

Marcus Daly Memorial Hospital Receives Quality Health Care Award

(Hamilton, Mont.)— Marcus Daly Memorial Hospital is the 2009 recipient of Mountain-Pacific Quality Health's *Quality Achievement Award*, (the highest award) presented by Janice Connors, Mountain-Pacific's CEO during this year's MHA Annual Convention and Trade Show in Billings on September 24, 2009.

This is the seventh year running for this Awards Program, which recognizes select hospitals throughout Montana for their commitment to ensuring their patients receive the highest quality of care in certain areas. This year's focus was on heart attack, heart failure, pneumonia and preventing surgical infection. Performance on additional patient safety initiatives as well as hospitals' leadership qualities, which are characteristics of successful organizations, were also evaluated.

All Montana hospitals are eligible to apply for Hospital Quality Awards. Award-winning hospitals range from small rural hospitals to large urban hospitals.

Mountain-Pacific is the Medicare Quality Improvement Organization for Montana, Wyoming, Hawaii and Alaska and works under contract with the Centers for Medicare & Medicaid Services to promote proven best practices and transform the way health care is delivered.

On November 5, 2009 representatives from the Mountain-Pacific Quality Health Foundation traveled from Helena to the Marcus Daly Memorial Hospital, in Hamilton to present their highest quality award, named Quality Achievement Award.

Following the presentation was cake cutting ceremony and all MDMH employees were able to partake of the celebration.

Presenting and receiving the award ceremony, were:

Marcus Daly Memorial Hospital

John M. Bartos, CEO – award recipient

Roger Looyesen, Hospital Board of Director

John P. Moreland, MD, Chief Medical Officer

Alida Merritt, Quality & Infection Control Department Head

Quotes from the Marcus Daly Memorial Hospital and Mountain-Pacific Quality Foundation are below.

Christy Fuller, MPQH Representative Director presented MDMH officials with award saying: “Congratulation on your fantastic work. Mountain-Pacific Quality Health is aware of the years and years of influencing the conscientious practice of quality work it takes to reach new quality standards. We congratulate you on your efforts, focus, energy and leadership.”

Mr. John Bartos, CEO at Marcus Daly Memorial Hospital, accepted the award on behalf of the employees of MDMH saying, “Thanks to all of the employees for all that they have done to get us here today. We made the commitment to Quality healthcare over 3 years ago and today we all can be proud. Marcus Daly Memorial Hospital has always been a good little hospital but this award and the three others this year prove that Marcus Daly Memorial Hospital is a GREAT little hospital. I am very proud of all of you and this quality healthcare institution.”

Janice Conners, CEO, Mountain-Pacific Quality Foundation, stated, “This is the highest quality award available. To achieve this award it is necessary to have leadership involvement, including the board, administration, medical staff and staff and well as the ongoing influence of 100’s and 100’s. At Marcus Daly Memorial Hospital it is obvious that all of these parties have embraced quality. This is no small task; it is a huge effort including influencing leadership 100’s and 100’s. Marcus Daly Memorial Hospital has done it and we are proud of them. Their core clinical measure numbers are impressive. They are up in

the 90's. This is fantastic and we are proud to present this achievement award, the staff here at Marcus Daly Memorial Hospital deserves it!"

Roger Looyen, Board of Director at Marcus Daly Memorial Hospital, said "The hospital board gives a heartfelt thank you to the staff and administration for embracing Quality to the degree of reaching achieving this quality award."

Alida Merritt, Quality & Infection Control Department Head, stated, "working with the emergency department, OR and Inpatient areas as well as medical staff, we continuously review the results and procedures and look for ways to do things better, with the goal of achieving great Quality results. It is exciting and we will continue striving for ever greater results."