



AN ASSOCIATION OF
MONTANA HEALTH
CARE PROVIDERS



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Marcus Daly Memorial Hospital Receives Quality Award

John M. Bartos, CEO of Marcus Daly Memorial Hospital was recently awarded the Montana Rural Healthcare Performance Improvement Network's Quality Improvement Award for its work on the Reduction of Pressure Ulcers. The awards were announced during the general session at the MHA Annual Convention held in Billings on September 24, 2009.

The Montana Rural Healthcare Performance Improvement Network (PIN) is a voluntary membership of 47 critical access hospitals throughout the state. Through this Network, member hospitals are able to benchmark their performance with their peers on a variety of financial, utilization and direct patient care measures that encourage safe, effective, patient-centered care delivery in even the most remote communities of the state. PIN quality of care measures are based on national benchmarks, but are tailored to reflect the realities of the state's rural population.

Throughout 2008 and 2009, PIN members worked in one or more of three focus areas to improve the quality of care provided to the members of their communities: reducing the number of pressure ulcers in hospitalized patients; reducing the potential for harm to hospitalized patients when they receive high-alert, or high-risk, medications; and improving the response of the emergency department to trauma patients. Applicants for awards in 2009 were required to demonstrate consistent participation in the PIN's benchmarking program and measurable improvement in one or more of the quality of care focus areas over the previous 12 months.

Marcus Daly Memorial Hospital has demonstrated a commitment to its community and the region it serves through its efforts to participate in the PIN's benchmarking and quality of care improvement programs. Susan Hill, RN, Director of Nursing and Alida Merritt, RN, Quality and Infection Control Department Head received the award for the facility at the Performance Improvement Network's regional meeting held in Ronan on October 22, 2009.

Pictured: For interviewing Marcus Daly Memorial Hospital staff, please call 375.4589 or 375-4615
(Left) Susan Hill, RN, Director of Nursing, Marcus Daly Memorial Hospital
(Middle) Alida Merritt, RN, Quality and Infection Control Department Head, Marcus Daly Memorial Hospital
(Right) Kathy Wilcox, Rural Hospital Quality Coordinator, MHA